

KLINIK MALAYSIA

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Pulau Pinang.
Tel: 6433305

(WITH OCCUPATIONAL SAFETY & HEALTH SERVICES)

Block J, Ground Floor, No. 10,
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Date : 17th October 2003

Dr. Amrick Singh
50, Changkat Minden Jalan 15,
11700, Gelugor,
Penang

To Whom It May Concern:

Having installed a Central Vacuum System in my home through a contractor, I was pleased with the many benefits that my family and I enjoyed. The system was so convenient to use and it was used on a regular basis.

However, when my vacuum needed service, to my surprise, the company that provided it could not be contacted. My contractor had informed me that even the head office had ceased operations and could no longer be contacted too.

I was devastated as I paid a substantial amount for the system to be installed. Moreover we had to resort to using the broom and portable vacuum again which we didn't quite like. We were lucky in a sense that my contractor kept the records of the companies that quoted him for the contract. There were 2 companies and like anybody else, he awarded the job to the one that offered the cheapest price.

I managed to get in touch with Mr Jason Khoo from K.B.Bandaraya who so willingly agreed to help me. My system was replaced by a Stream Vacuum and Mr Jason has since provided me and my family with excellent service.

Having gone through this experience, I would advise all your potential buyers to check the background of the company which in this case STREAM had a proven track record of projects done rather than just looking at the end price. This clearly projects their commitment and seriousness in this business.

Mr Jason, my thanks to you and I hope in return, this letter would help you bring in more business for your company.

Yours faithfully,



Dr. Amrick Singh

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